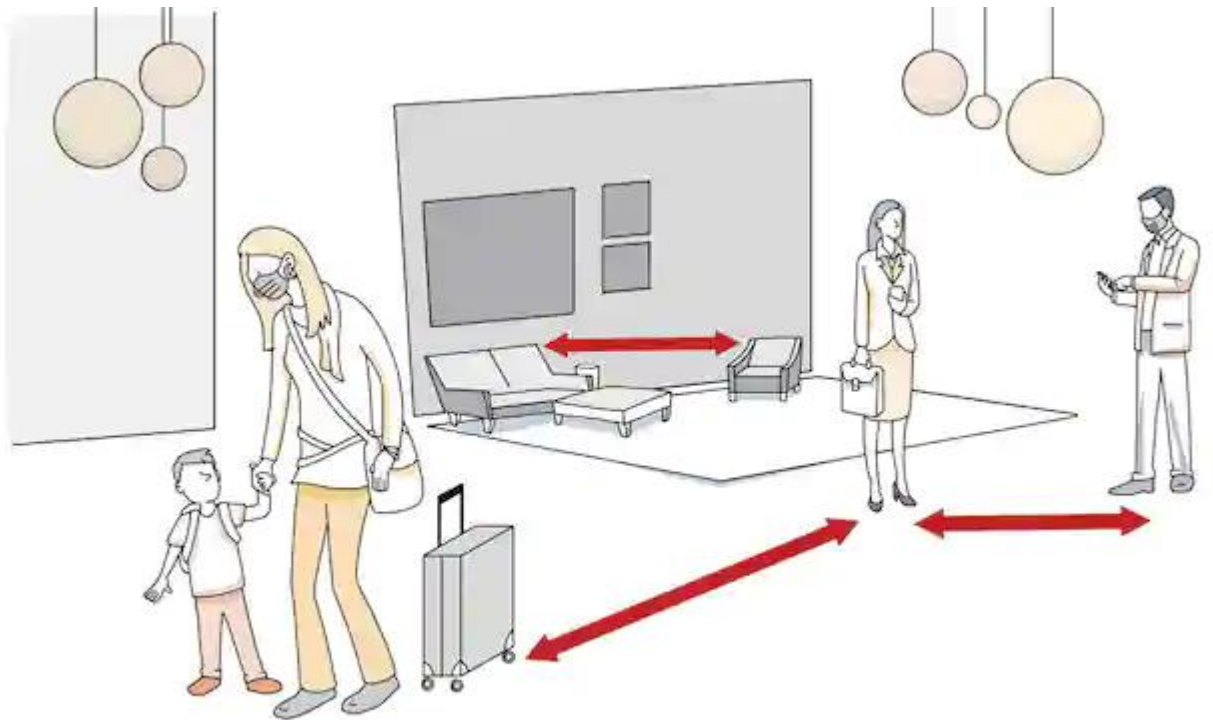


As the whole world continues to deal with the ongoing Covid-19 situation, we would like to assure you that one of our highest priorities this season is the health, safety, and security of our guests and team members COVID-19 has fundamentally changed the way we live and therefore we have taken the necessary measures and adjusted our daily operations, to fit within the new 'normal' at the Elotis Suites & Minos Village .

In compliance with the Health Authorities guidelines & additional protocol implementations, we and a team of experts have carefully crafted the Elotis Suites & Minos Village .– We Care About You – in depth cleanliness- and disinfection programme, which is designed to ensure your safety and peace-of-mind at our accommodation from check-in to check-out.

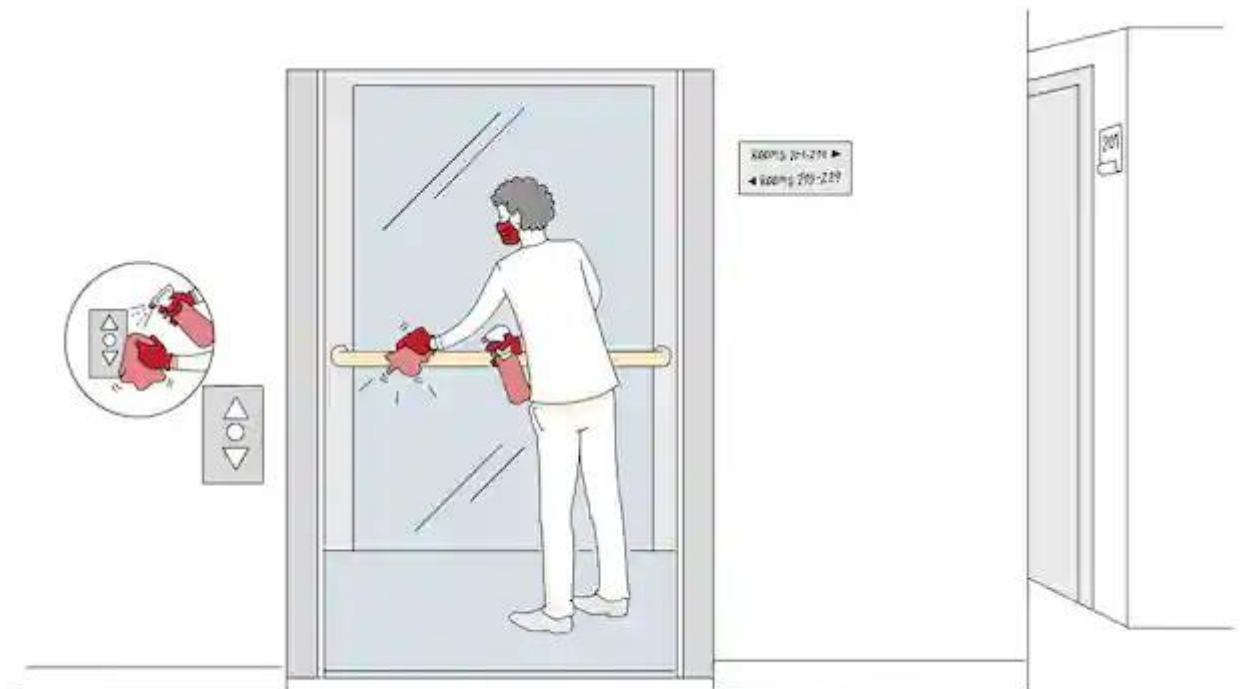
## **What are the new protocols?**

A new 22-step protocol is currently being introduced to our hotel. New cleaning and disinfection procedures, increased attention to safety in communal spaces, protective equipment, and updated training for team members are included in the new protocols. These protocols describe specific processes and measures that are designed to make you feel confident when you visit us. To learn more, read the outlined steps below:



## 1. Physical distancing

Implement physical distancing measures.



## 2. Increase cleaning and disinfecting

Increase cleaning and disinfecting frequency throughout the hotel, paying attention to high-touch items.



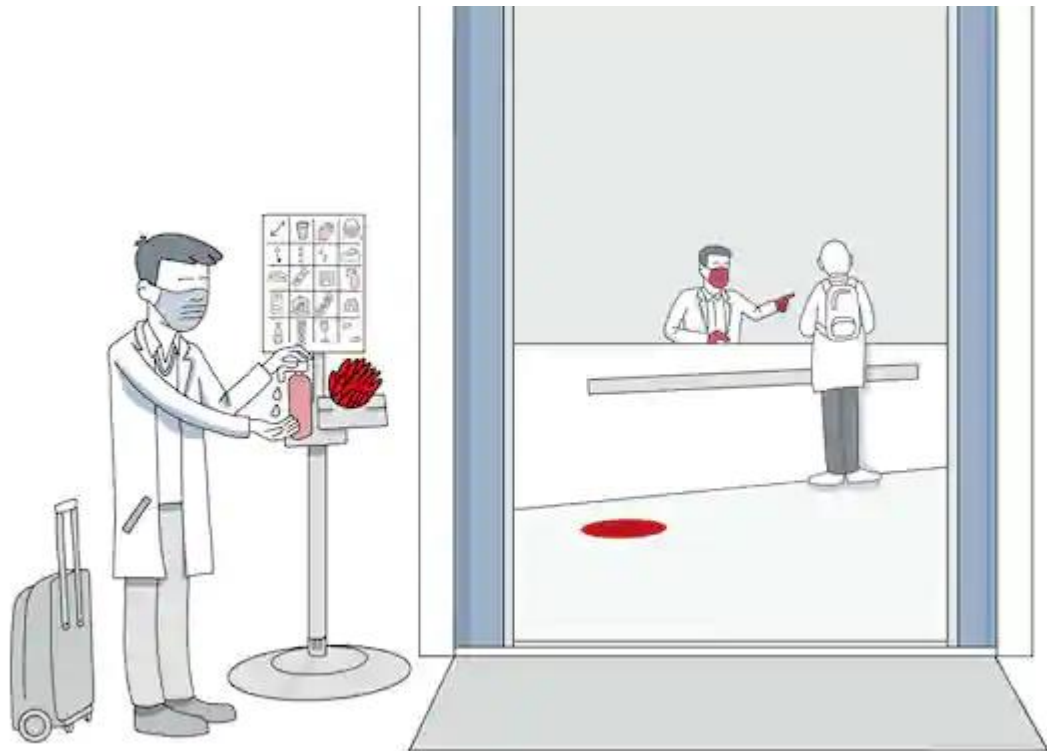
### 3. Face Masks

Face masks are mandatory in all indoor and outdoor areas.



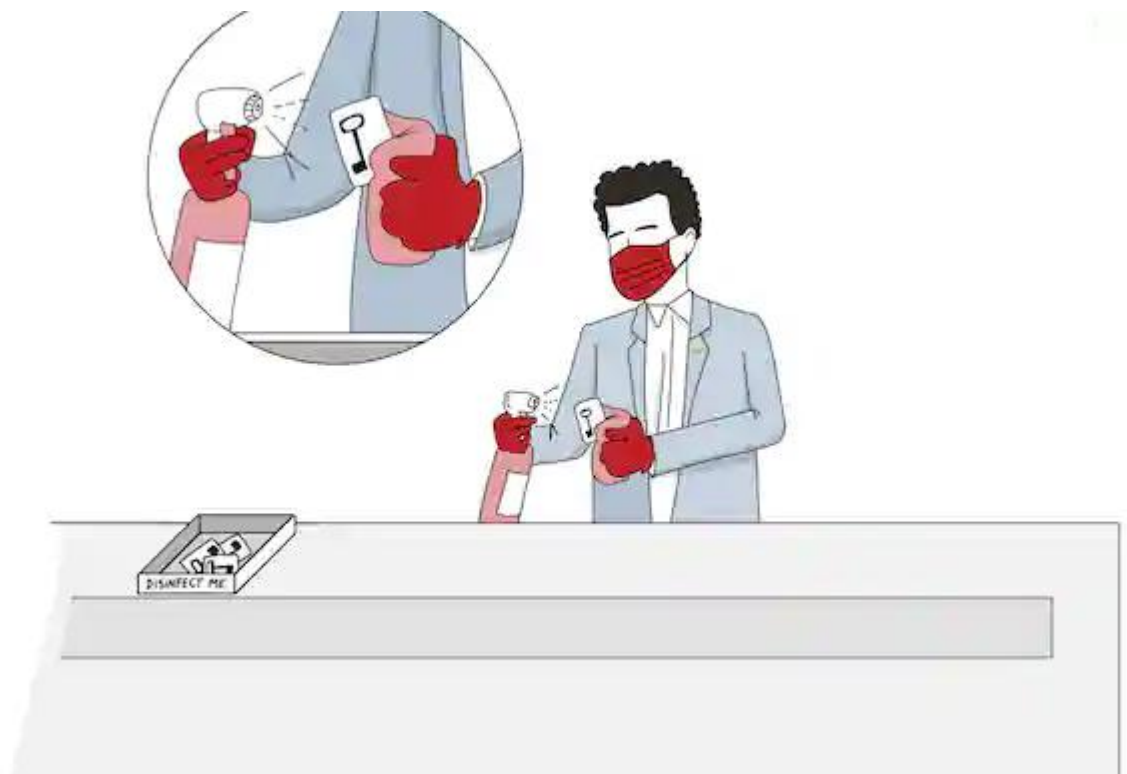
### 4. Protective barrier

Install protective screens at the front desk.



## 5. Sanitizing stations

Hand sanitizing near the front entrance and public areas.



## 6. Check-in / Check-out

Check-in 15:00 / Check-out 11:00, for ensuring the proper preparation of the room.  
Clean and disinfected key are cards provided upon check-in.

Maximum occupancy as indicated with signage. Use of mask is obligatory



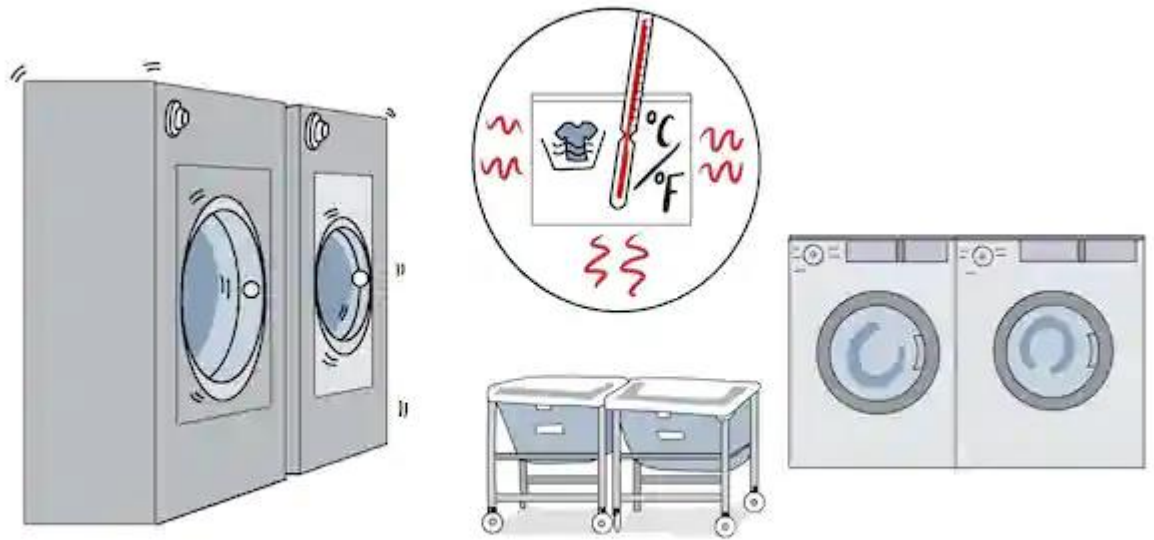
## 7. Pool

Maximum number of people in the pool shall not exceed 4 persons. Please keep the required distance of 2 meters.



## 8. TV remote

Provide a clean and disinfected TV remote in an individually sealed and protective bag.



## 9. Linens

Wash all linens at a high temperature for optimal disinfection.